

A+ 2001 Hardware and Operating System Certification Series

The Need: Increased Competence in A+

Employees, who are A+ certified, are trained on all elements of not only computer configuration, but a company's network as well. Training on all issues, equipment, etc. enables professionals to troubleshoot and solve any problems related to an organization's basic computing needs.

This certification allows your enterprise to ensure the same quality training for all IT professionals. Once completed, the certification demands consistent quality work, which assists in your IT department's quality assurance processes.

In addition, helping your employees in key roles to move beyond their current level of understanding, of computer and networking configuration, and into the time-saving intermediate and advanced features will yield sharp productivity increases.

The Solution: Maximize Employee Productivity with Targeted Training

E-learning is the perfect solution for ensuring A+ certification among your IT team. The courses are cost-effective, convenient, interactive, and consistent. Training is offered on every application to provide your employees with comprehensive coverage.

Through CyberU's Online Training Center (OTC), companies can select and deliver effective training for certification of A+ applications. Courses are packaged into one bundle to provide each employee with training on a broad range of applications and parts – employees can boost proficiency in each application quickly and cost-effectively through this program.

MindLeaders - A+ 2001 Hardware and Operating System Certification Series - Classes:

1 - Computer Introduction: Computer Introduction provides an overview of computer repair and systems including Working on Computers Personal and Environmental Safety, Safe Electrical Handling, Basic Computer Structure, The Computer System, The System Components, Connected Peripherals, and Computer Software.

2 - The System Board: The System Board explains key concepts of system board operation, and what is necessary to install, maintain, and repair the system board.

3 - Connecting Peripherals: Connecting Peripherals explains what is needed to install, maintain, and repair peripherals including Expansion Slots, Parallel Ports, Serial Ports, Troubleshooting Port Problems, Power Supplies, and Troubleshooting Peripherals

4 - Operating Systems: Operating Systems provides an overview of the computer system bootup procedure and the role of the operating system.

5 - MS/DOS: Explains what is needed to install, use, and configure the MS-

DOS operating system including MS-DOS Structure, DOS Disk Structure, DOS Commands and Utilities Drives, Directories Files and Filenames, Basic DOS Memory, Additional DOS Memory, Configuring DOS, and Installing DOS.

6 - Windows 9X and 2000: Windows 9x and 2000 provides an overview of the use of the Windows 9x and Windows 2000 operating systems, and how to install, use, and configure these operating systems.

7 - Disk Drives: Disk Drives explains how to install, maintain, and repair disk drives.

8 - Monitors: Monitors explains how to operate, maintain, and repair monitors including Introduction to Monitors, VGA Adapters, Video Troubleshooting, and Servicing the Monitor.

9 - Modems: Modems explains how to install, maintain, and troubleshoot internal and external modems in Windows systems.

10 - Printers: Printers explains how to use and install dot-matrix, ink-jet, and laser printers, as well as how to troubleshoot them.

11 - Networks: Networks explains how to install and maintain networks including Local Area Networks, LAN Protocols, LAN Setup, Troubleshooting LANs, Wide Area Networks and Using WANs/The Internet.

12 - Troubleshooting: Troubleshooting explains how to troubleshoot common system problems including Initial Troubleshooting Tips, Software Diagnostics, Hardware Troubleshooting, Tracking Down Problems, Operating Systems Troubleshooting, Problems Starting Windows 9x and 2000 and Isolating Windows 9x and 2000 Problems.

13 - Maintenance Tasks: Maintenance Tasks explains how to clean and otherwise maintain the main components of computers, and provides a schedule of preventive maintenance procedures.

MindLeaders

A+ 2001 Hardware and Operating System Certification Series by MindLeaders

Columbus, Ohio-headquartered MindLeaders® has provided technology-based courseware since its founding 1981. In 1996, founder Carol Clark, now MindLeaders® president and CEO, recognized the potential for the development of training for presentation over the Internet. As a result, MindLeaders® refocused itself over the ensuing years to become one of the leading providers of subscription-based, self-paced e-Learning for ongoing business skills, desktop and technical training for learners located within businesses, organizations and government agencies of all sizes.

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